

UJEP OMBUDS OFFICE

Welcome to the UJEP Ombuds Office

The UJEP Ombuds Office provides **independent, confidential and impartial support** to members of the university community and others connected with UJEP.

We address concerns and complaints, provide advice and support in difficult situations, and offer a safe space for resolving conflicts within the university community.

Our role

We:

- provide confidential advice and support in dealing with concerns, conflicts and complaints;
- act as an independent and impartial intermediary between members of the university community;
- support a university culture based on respect, integrity, fairness and openness.

Our work is based on three key principles:

INDEPENDENCE | CONFIDENTIALITY | IMPARTIALITY

You can contact us about inappropriate behaviour, bullying, harassment, discrimination, conflicts, concerns related to social safety, or other difficult situations. If your concern falls outside our remit, we will help you find the appropriate person or service.

Contact us

Email: ombuds@ujep.cz

Mgr. Libor Honeš, Ombudsman

Email: libor.hones@ujep.cz

Tel.: +420 724 113 710

Mgr. Bc. Edita Zápotocká Bacíková, Ombudsperson

Email: edita.zapotockabacikova@ujep.cz

Tel.: +420 603 866 609

UJEP Counselling Centre

Pasteurova 3, Ústí nad Labem

Office 3.09, 3rd floor

Visits by prior arrangement by phone or email.